

TURMERIC AUSTRALIA

E: info@turmericaustralia.com.au

P: 07 5530 3247

A: Bundall QLD 4217

ABN: 12 889 218 533



SHIPPING POLICY

Australian Shipping:

Nature's Help subsidises the postage rates on all orders and has a one flat low fee of \$6.95 for standard post and \$9.95 for Express post, which is guaranteed 1-3 business days for delivery and this service is also through Australia Post. You will be provided with a tracking number when your order has been processed and is ready for dispatch. You can check the status of your package via the Australia Post website.

International Shipping:

We send all orders through Australia Post (Pack and Track or Registered Mail). International shipping is a flat rate of AUD\$20.00 however, we offer a discounted rate of AUD\$9.95 for orders over AUD\$75.00. Products on Auto-shipping will be sent internationally at the flat rate of \$9.95. International delivery times can vary, we generally advise for 7-15 business days depending on the national postal service and customs procedure of the destined country. You will be provided with a tracking number when your order has been processed and is ready for dispatch. You can check the status of your package via the Australia Post website.

IMPORTANT SHIPPING NOTES:

- We have no control over packages delivery once they leave our warehouse however, we endeavour to dispatch same day or following business day to insure a fast delivery.
- Please ensure you check your shipping details before submitting your order.
- Please ensure you check with your countries mail carrier for any import duties, tax or handling fees that may be added to your order.
- Due to customs restrictions, we are unable to ship to some Middle Eastern, African, and Asian countries